



**Keystone First
VIP Choice**

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To:	Office Managers / Administrators	From:	Keystone First VIP Choice
Fax:		Pages:	2
Phone:		Date:	2/6/2020
Re:	Medicare Beneficiary Identifier	Cc:	

Urgent

For review

Please comment

Please reply

Comments

Please review the information regarding the Medicare Beneficiary Identifier and our plan's use of unique identification numbers.

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Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.

Effective January 1, 2020, the Centers for Medicare and Medicaid Services (CMS) began requiring the use of the new Medicare Beneficiary Identifier (MBI) on most transactions and will reject transactions received using the Social Security Number-based Health Insurance Claim Number (HICN).

As a Medicare Advantage Dual Special Needs Plan, Keystone First VIP Choice has always used unique identification (ID) numbers for our beneficiaries and not the HICN or MBI. We encourage all providers to continue to obtain and use the Keystone First VIP Choice ID number on all transactions with our plan. This will not only help protect your patients' identities, but will also facilitate the accurate processing of your transactions. Providers can obtain a member's plan beneficiary ID number in any of the following ways:

- The beneficiary's ID card.
- Accessing NaviNet at <https://navinet.navimedix.com> and verifying eligibility.
- Calling Provider Services at 1-800-521-6007.

In the event you are unable to obtain or cannot use the member's plan ID number, please remember to use **only** the MBI and not the HICN. If you have any questions about this process please contact Provider Services at 1-800-521-6007.